

February 01, 2018 Pepper Townehomes

NEW Parking Permit Program

Pepper Townehomes has contracted with Reliant Parking to take over the parking permit management for Resident and Guest Parking. Please read this carefully to understand how to setup your resident parking account.

On or after March 01, 2018, any vehicle not displaying a valid Instant Guest Permit in Guest spaces will be subject to an immediate tow at vehicle owner's expense.

Guest Parking:

Your guests will need to display a valid **Instant Guest Parking Permit** to park in the community common area. Instant Guest Parking Permits are available to order online from your resident parking account at ReliantParking.com. Each unit is allowed to order seven (7) Instant Guest Parking Permits per month valid for one day each. When ordering an Instant Guest Permit, you will have the ability to select the "Start Date" in the event you want to pre-order. Please note that the permit is ONLY valid from the Start Date thru midnight the following day. **If you are unable to print this Instant Guest Parking Permit, you can write down the Permit Number on a piece of paper and place it VISIBLY on the dashboard of the vehicle.** At the beginning of each month, the allotment of Instant Guest Permits will reset to seven (7) days.

Creating Your Resident Parking Account:

Each unit will be given one (1) access code which is included in this letter. This access code will allow you to create your resident parking account for that unit and order your Instant Guest Permits. You will need to display this Instant Guest Permit when parking any vehicle in any parking space within the community common area. If a homeowner needs to set up more than one user access for their unit, they will need to contact Reliant Parking and request an additional access code.

If you are an offsite homeowner and have a tenant living in your home, it is YOUR responsibility to communicate with your tenant about setting up an account. A copy of this notice has also been sent to the on site address. It may be more convenient to have your tenant create the account in their name.

How To Setup Your Account and Order your permits:

Download the Reliant Parking "Resident" app for Android and Iphone OR go to **ReliantParking.com** and select "**Resident Login**"

When you are logged into your resident parking account, you will be able to:

- Add/edit resident information
- Edit your vehicle information
- Review your vehicle and permit information
- Review the associations parking rules
- Order your Resident and/or Guest Parking Permit if applicable

If you have questions about creating your resident parking account, please contact us. If you have any questions regarding your parking rules they may be reviewed on our website. If you have any questions regarding these rules or permit limits, please contact the Property Manager.